



RETURNED GOODS FORM – RETURNING OF NON-CONFORMING OR DEFECTIVE GOODS

Please use capital letters and complete all the fields

Request your “Returned Goods Code” by completing this form **and send it to** shop@candy-domestic.co.uk

When you receive your “RETURNED GOODS CODE”, write in the relative field and place this form inside the packaging together with the products you wish to return. Thank you!

YOUR PERSONAL DETAILS

Name and surname:	
Address:	
Phone/or mobile phone	
E-mail:	

YOUR ORDER INFORMATION

Order number:	
Return Goods Code*:	
Reason for the return (optional):	
Remark (optional):	

*if you don't have a "returned goods code" send an e-mail request to: shop@candy-domestic.co.uk;



RETURNED GOODS DETAILS

RETURNED GOODS (CODE)	QUANTITY

Date and place __/__/____, _____

Signature of the Customer _____

IMPORTANT

Please note that any non-conformities or defects detected on the purchased goods must be reported within the terms indicated on the Sales Conditions you accepted on making your purchase; the same also indicate the rights you are entitled to concerning the ascertaining of non-conformities or defects.

In particular, you are required to send the documents below by e-mail to shop@candy-domestic.co.uk:

- a) this form duly completed;
- b) all photographic material supporting the claim;
- c) confirmation of the order sent by the Vendor and/or the sales receipt.

If, after sending the above e-mail, you receive an answer from TRIBOO DIGITALE S.r.l. authorising the return of the goods, the same must be consigned to the appointed Carrier within 14 (fourteen) days from receiving such authorisation from TRIBOO DIGITALE S.r.l., **together with a copy of the authorisation and the "RETURNED GOODS CODE"**.